



2024 Over-the-Counter Value Catalog



Please keep this valuable catalog nearby. You'll need it to look up the OTC items you want to order. It also contains step-by-step instructions on how to order online, by phone or use your OTC benefits in store.

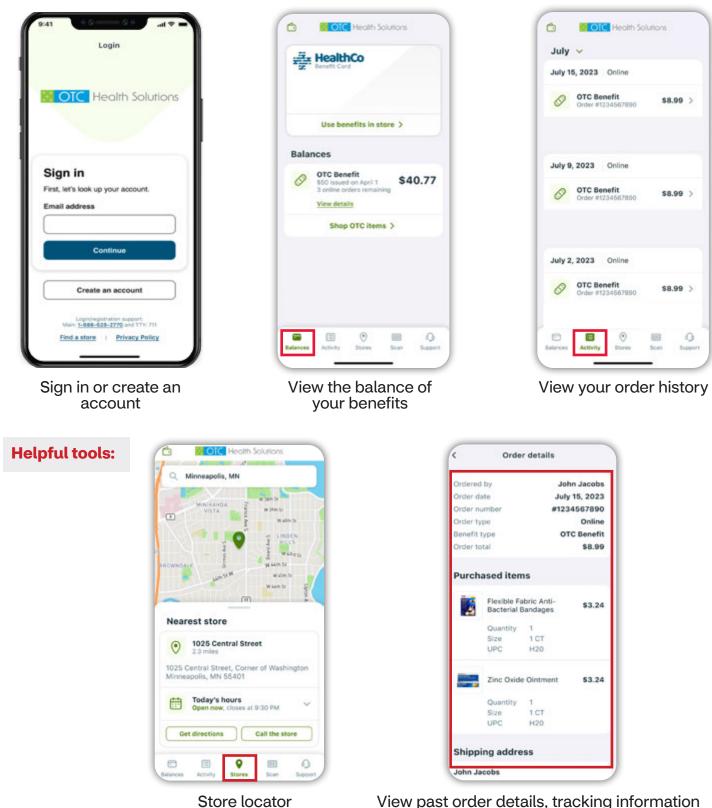






New! The OTC Health Solutions App

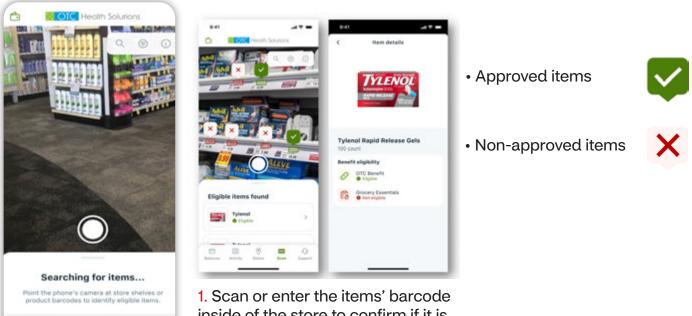
Get the most out of your benefit using our mobile app! Simply download the OTC Health Solutions app from the App Store (iOS) or Google Play (Android), to get started. This app will allow you to scan and view the items offered, process an order, view past orders, and view account information.



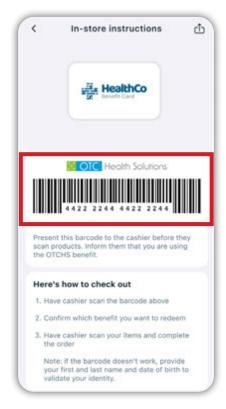
View past order details, tracking information and current order status details

The OTC Health Solutions App in store

The OTC Health Solutions App makes it more convenient and quick to ring up items at a store. It is as easy as 1, 2, 3.



1. Scan or enter the items' barcode inside of the store to confirm if it is approved.



Activity

Stores

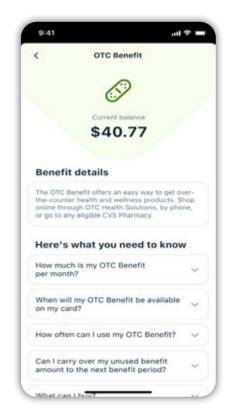
Balances

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Scan

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2. Show the cashier your digital barcode for faster check out.



3. After every order you can check your remaining balance and additional FAQs.

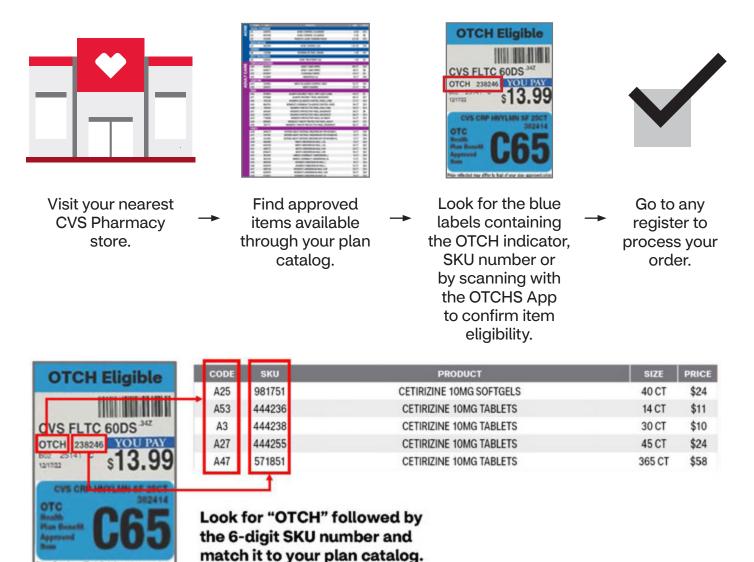


Three convenient ways to place an order.

#1 In Store:

How to use OTCHS (OTC Health Solutions) in store:

- Visit a CVS Pharmacy[®] store (excluding Target, Schnucks and select other CVS Pharmacy[®] locations).
- Find approved items. Only the items in this catalog are available to order.
- Look for the "OTC" indicator and review the SKU number to check if the item qualifies. Items can be found in the OTCHS section, throughout the aisles. You can also use the OTC Health Solutions App to scan the item's label to confirm if it is approved.
- Go to any register to check out and give the cashier your first name, last name, and date of birth or present the cashier with your bar code in the OTC Health Solutions App.



PLEASE NOTE: The regular retail price in the store may vary. For prices that apply when you use the program, please consult this catalog. Catalog prices cannot be combined with promotional offers or ExtraBucks[®] Rewards. Not all products will be carried in all CVS[®] stores.



#2 Online:

If it is your first time placing an order online, you will need to create an account. If a member shares an email address with a spouse or caregiver who also has an OTC account, they will only be able to make one account.

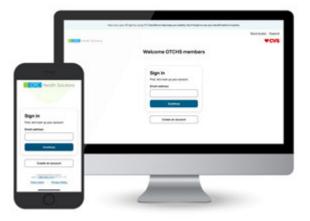
How to place an order online:

- Search for the OTCHS website: https://www.cvs.com/otchs/myotc.
- After you sign in, your benefit amount and balance will show. Select the benefit you would like to shop for.
- Search through the available items and add to your basket. Your total and balance will be shown. Once you are ready to place your order, select "Checkout".
- Confirm the shipping information and then select "Place Order".
- You will be directed to the Order Summary. This page will show you the order number, shipping address, the date the order was processed, and the delivery timeframe.

You will receive emails with the latest status updates as your order is processing.

Login				
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			Shipping address	Order Total SPLA
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	Nag 01 in an anna 2000 anna 20	and I V alternat	and the second s	
O Thanks! Order received				
Look for your order to arrive within 14 days, except orders to 1	rll, which could take as long as 21 days.		The Order Summers page	will oppoor
Look for your order to arrive within 14 days, except orders to F Order summary	er type. Total	Carl Laure Handler	The Order Summary page his will allow you to see the shipping address, date of th	order number
Look for your order to arrive within 14 days, except orders to P Order summary Shoping information: Order date: Order number: Ord ONE CVS DRIVE MC 1100 Feb 28, 2023 14456581 Oni	er type. Total	Carl Laure Handler		order number he order, and
Look for your order to arrive within 14 days, except orders to F Order summary Shoping Information: Order date: Order number: Order date: Order number: Order date: Order number: Order date: Order number: Order date: WOONSOCKET, RI, 02895	er type. Total	Carl Laure Handler	his will allow you to see the shipping address, date of the	order numbei he order, and

IMPORTANT: Orders for each benefit period must be placed by 11:59 PM ET of the last day of the benefit period. Orders can only be cancelled within 30 minutes after being processed. You can order once a quarter online but you can use your remaining balance in store. Please review the order frequency limits located in the FAQs to avoid missing benefit amounts.



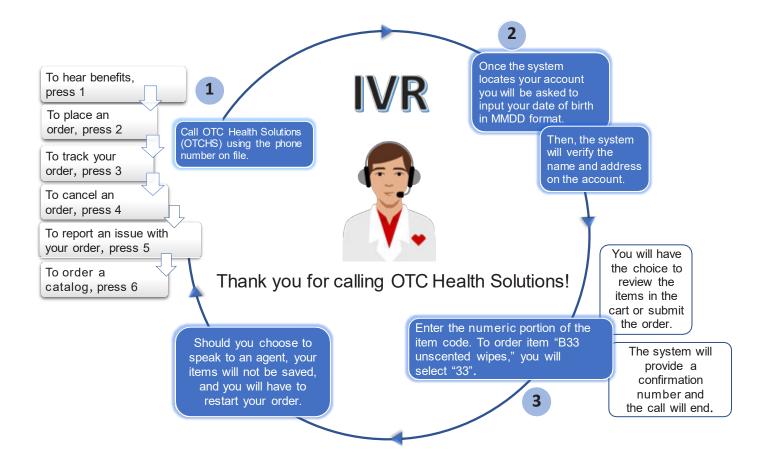


#3 By Phone:

Orders can be placed by calling **1-888-628-2770** (**TTY**: **711**). You can talk to an agent Monday to Friday, from 9 AM to 8 PM local time. Please have your order ready before you call.

How to place an order by phone (IVR system):

- Call OTCHS using the phone number on file. The phone number on file is provided to OTCHS by your health plan. If you wish to use a different number to order through the IVR system, you can provide the alternative number to an OTCHS agent so it can be added to your account.
- Please enter the number of the item code.
- **Example:** If you want to order item "B33" you will enter "33" and wait for the system to repeat the item. The system will read back the item name, quantity, and ask if the selection is correct. Please let the system finish the prompt before you make your selection.
- Once the order is complete, you will have the choice to review and edit the items in the cart, submit the order, or speak to an agent. Should you choose to speak to an agent, your items will not be saved and you will have to restart your order. Online ordering is limited to the available balance at the time of purchase.



RETURN POLICY: Due to the personal nature of the products, no returns or exchanges are allowed. If you haven't received your order or if you received a defective or damaged item, please call OTC Health Solutions within 30 days of placing your order.

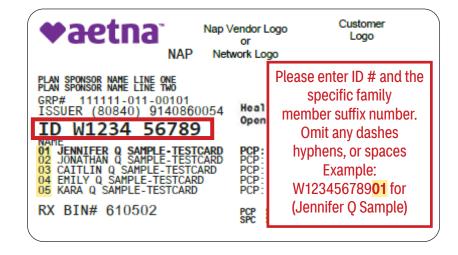
- If your item is not in stock, an item of similar or greater value may be substituted in your order.



Need help?

Get help locating your member ID

To log in or create an account online you can find your member ID on your insurance card. Refer to the example card shown.



Walkthrough videos

Scan the QR codes below to watch a walkthrough video on how to place your orders in store or online.

How to place an order in store

How to place an order online





Favorite Items



Diphenhydramine HCI 25MG tablets

CODE A84 **SKU** 477066



Eyeglass lens cleaner

CODE E115 SKU 251599



Contact lens solution

CODE E128 **SKU** 695755



Lidocaine patches

CODE E75 SKU 371271



Cold and flu daytime relief softgels

CODE C17 **SKU** 890425



Omeprazole 20MG tablets

CODE D144 **SKU** 451305



Triple antibiotic and pain relief ointment

CODE F140 SKU 322430



Assorted bandages Value Pack

CODE F108 **SKU** 488598



Acetaminophen 500mg caplets

CODE P4 **SKU** 686584



Arthritis pain relief 650mg caplets

CODE P9 **SKU** 193588



	0005		PRODUCT	0175	DDIOE
Щ	CODE	SKU		SIZE	PRICE
		540500	CARE & ACCESSORIES	10.07	\$ 10
CARE	A13	512509	UNDERPADS XL	18 CT	\$10
			LIGHT END		
	A14	163093	MEN'S BLADDER CONTROL PADS	52 CT	\$13
ADULT	A15	228767	MEN'S GUARDS	27 CT	\$9
			PADS		
	A18	795728	WOMEN'S BLADDER CONTROL PADS, LONG	27 CT	\$13
	A19	964701	WOMEN'S OVERNIGHT BLADDER CONTROL PADS	30 CT	\$13
	A20	150744	WOMEN'S PROTECTIVE PADS, MAX LONG	39 CT	\$13
	A21	240487	WOMEN'S PROTECTIVE PADS, MODERATE	20 CT	\$6
	A22	535872	WOMEN'S PROTECTIVE PADS, MODERATE	66 CT	\$13
	A23	714508	WOMEN'S PROTECTIVE PADS, ULTIMATE	33 CT	\$13
	A24	699083	WOMEN'S THIN FIT PROTECTIVE PADS, HEAVY	48 CT	\$13
			•		
	A25	181771	WOMEN'S THIN FIT PROTECTIVE PADS, MODERATE	66 CT	\$13
	4.00	400000	PANTS	10.07	¢ 4 4
	A29	489366	MEN'S UNDERWEAR MAX, L/XL	18 CT	\$14
	A30	842939	MEN'S UNDERWEAR MAX, L/XL	32 CT	\$22
	A31	489372	MEN'S UNDERWEAR MAX, S/M	20 CT	\$14
	A32	830473	MEN'S UNDERWEAR MAX, S/M	36 CT	\$22
	A33	383182	UNISEX OVERNIGHT UNDERWEAR, L	14 CT	\$14
	A34	383703	UNISEX OVERNIGHT UNDERWEAR, XL	12 CT	\$14
	A35	489350	WOMEN'S UNDERWEAR MAX, L	18 CT	\$14
	A36	830475	WOMEN'S UNDERWEAR MAX, L	32 CT	\$22
	A37	489330	WOMEN'S UNDERWEAR MAX, S/M	20 CT	\$14
	A38	830476	WOMEN'S UNDERWEAR MAX, S/M	36 CT	\$22
	A39	973821	WOMEN'S UNDERWEAR MAX, XL	16 CT	\$14
	A40	830474	WOMEN'S UNDERWEAR MAX, XL	28 CT	\$22
			ALTERNATIVE REMEDIES		
5	A50	955517	NASAL MIST	4.6 OZ	\$8
~	A51	340125	NASAL MIST	0.5 OZ	\$7
ALLERG	7101	OTOTEO	CETIRIZINE	0.0 02	ψı
	A53	925507	CETIRIZINE 10MG SOFTGELS	25 CT	\$18
4	A54	981751	CETIRIZINE 10MG SOFTGELS	40 CT	\$22
	A54 A55	444236	CETIRIZINE 10MG TABLETS	40 CT 14 CT	۶۲۲ \$11
			CETIRIZINE TOMG TABLETS		
	A56	444238		30 CT	\$16 \$22
	A58	444255	CETIRIZINE 10MG TABLETS	45 CT	\$22
	A59	389345	LEVOCETIRIZINE 5MG TABLETS	35 CT	\$16
	1.01		CHILDREN'S REMEDIES	01.07	A (a
	A61	566853	CHILDREN'S CETIRIZINE 10MG ORALLY DISINTEGRATING TABLETS, ORANGE	24 CT	\$19
	A62	912859	CHILDREN'S CETIRIZINE 5MG LIQUID, GRAPE	4 OZ	\$9
	A63	922201	CHILDREN'S CETIRIZINE 5MG LIQUID, GRAPE SUGAR FREE	8 OZ	\$16
	A64	195770	CHILDREN'S LORATADINE 5MG CHEWABLE TABLETS, GRAPE	20 CT	\$17
	A65	912845	CHILDREN'S LORATADINE 5MG LIQUID, GRAPE	4 OZ	\$9
			FEXOFENADINE		
	A67	847260	FEXOFENADINE 180MG TABLETS	30 CT	\$18
	A68	888489	FEXOFENADINE 180MG TABLETS	90 CT	\$34
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CODE	SKU	PRODUCT	SIZE	PRICE	
		INTERMITTENT NASAL SPRAY			
A70	674958	FLUTICASONE NASAL SPRAY 144 DOSE	0.62 OZ	\$21	
A71	797907	FLUTICASONE NASAL SPRAY 72 DOSE	0.38 OZ	\$14	ERGY
		LORATADINE			G
A73	348499	LORATADINE 10MG SOFTGELS	60 CT	\$30	
A74	232641	LORATADINE 10MG TABLETS	10 CT	\$7	
A75	277760	LORATADINE 10MG TABLETS	20 CT	\$14	
A76	232642	LORATADINE 10MG TABLETS	30 CT	\$16	
A78	222718	LORATADINE 10MG TABLETS	70 CT	\$29	
A79	919205	LORATADINE 10MG TABLETS	90 CT	\$30	
		NASAL AND EYE			
A80	483095	CHILDREN'S DIPHENHYDRAMINE HCI 12.5MG CHEWABLE TABLETS, GRAPE	18 CT	\$6	
A81	477072	CHILDREN'S DIPHENHYDRAMINE HCI 12.5MG LIQUID, CHERRY	4 OZ	\$5	
A82	343025	DIPHENHYDRAMINE HCI 25MG CAPSULES	20 CT	\$5	
A83	477069	DIPHENHYDRAMINE HCI 25MG TABLETS	100 CT	\$12	
A84	477066	DIPHENHYDRAMINE HCI 25MG TABLETS	24 CT	\$4	
A86	477068	DIPHENHYDRAMINE HCI 25MG TABLETS	48 CT	\$8	
A87	994279	DIPHENHYDRAMINE HCI 50MG LIQUID, CHERRY	4 OZ	\$6	
A88	508424	DIPHENHYDRAMINE HCI 50MG LIQUID, GRAPE	4 OZ	\$6	
		INFANT REMEDIES			n C M
B30	834806	BABY EAR THERMOMETER	1 CT	\$35	
B33	858818	INFANTS' ACETAMINOPHEN 10MG ORAL SUSPENSION	2 OZ	\$8	RBY
B34	478939	INFANTS' IBUPROFEN CONCENTRATED DROPS	1 OZ	\$9	
		CHILDREN'S REMEDIES			0
C10	689423	CHILDREN'S CHEST CONGESTION PLUS COUGH RELIEF LIQUID, CHERRY	4 OZ	\$12	
C11	895141	CHILDREN'S MULTI-SYMPTOM COLD RELIEF LIQUID, BERRY	4 OZ	\$12	
		COLD TABLETS			
C14	954405	COLD AND FLU COOLING SEVERE DAYTIME RELIEF CAPLETS	24 CT	\$11	RE
C15	362029	COLD AND FLU DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$9	Z
C16	896264	COLD AND FLU DAY AND NIGHT RELIEF SOFTGELS	48 CT	\$15	Ē
C17	890425	COLD AND FLU DAYTIME RELIEF SOFTGELS	16 CT	\$6	MEDIES
C18	338131	COLD AND FLU HBP RELIEF TABLETS	20 CT	\$8	
C20	890411	COLD AND FLU MULTI-SYMPTOM NIGHTTIME RELIEF SOFTGELS	16 CT	\$6	S
C21	164257	COLD AND FLU MULTI-SYMPTOM DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$9	
C22	970808	COLD AND FLU SEVERE DAY AND NIGHT RELIEF SOFTGELS	24 CT	\$11	
C23	362042	COLD AND FLU SEVERE DAYTIME RELIEF SOFTGELS	24 CT	\$12	
C24	970805	COLD AND FLU SEVERE NIGHTTIME RELIEF SOFTGELS	24 CT	\$12	
C25	970306	COLD AND FLU SEVERE RELIEF CAPLETS	24 CT	\$8	
C27	244956	COUGH AND COLD HBP RELIEF TABLETS	16 CT	\$7	
C28	719048	COUGH AND COLD SEVERE NIGHTIME RELIEF POWDER PACKETS	6 CT	\$8	
C29	551102	FLU HBP RELIEF MAXIMUM STRENGTH	20 CT	\$8	
C30	633103	MULTI-SYMPTOM SEVERE COLD POWDER PACKETS	6 CT	\$8	
		COUGH			
C34	132213	CHEST CONGESTION AND COUGH HBP SOFTGELS	20 CT	\$8	
C36	297885	CHEST CONGESTION RELIEF TABLETS	60 CT	\$9	
C37	895137	COUGH AND CONGESTION SEVERE RELIEF LIQUID	6 OZ	\$13	
C38	895138	DM MAXIMUM STRENGTH LIQUID	6 OZ	\$13	
C42	236502	MUCUS DM EXTENDED RELEASE TABLETS	20 CT	\$14	
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	CODE	SKU	PRODUCT	SIZE	PRICE
COLD REMEDIES	C43	173270	MUCUS DM MAXIMUM STRENGTH EXTENDED RELEASE TABLETS	14 CT	\$16
Ξ	C44	173321	MUCUS DM MAXIMUM STRENGTH EXTENDED RELEASE TABLETS	28 CT	\$26
	C45	259459	MUCUS EXTENDED RELEASE TABLETS 1200MG	14 CT	\$16
5	C46	971824	TUSSIN CF LIQUID	4 OZ	\$7
Π	C47	707516	TUSSIN DM LIQUID	4 OZ	\$6
2	C48	707512	TUSSIN DM LIQUID	8 OZ	\$10
	C49	971823	TUSSIN DM NIGHTTIME	4 OZ	\$6
	C50	477060	TUSSIN DM SUGAR FREE LIQUID	8 OZ	\$8
X	000	111000	DEVICES	0.05	ψU
$\mathbf{\overline{\mathbf{V}}}$	C55*	193592	DIGITAL THERMOMETER	1 CT	\$18
	C56*	423796	INFRARED THERMOMETER	1 CT	\$49
	C57*	202227	MICRO TEMPLE DIGITAL THERMOMETER	1 CT	\$25
	C59*	155912	RIGID TIP DIGITAL THERMOMETER	1 CT	\$10
	C60*	834800	TEMPLE DIGITAL THERMOMETER	1 CT	\$42
	000	004000	FLU REMEDIES	101	ΨΤΖ
	C62	442927	COLD AND FLU HBP MULTI-SYMPTOM NIGHTTIME RELIEF LIQUID, CHERRY	12 OZ	\$9
	C63	954401	COLD AND FLU SEVERE DAY AND NIGHT RELIEF LIQUID 2 PACK	12 OZ	\$19
	C64	895139	COLD, FLU & SORE THROAT RELIEF MAX STRENGTH LIQUID	6 OZ	\$12
	C65	548074	MAXIMUM STRENGTH SEVERE COLD LIQUID	6 OZ	\$12
	C66	954406	SEVERE DAYTIME LIQUID	12 OZ	\$12 \$11
	C67	180192	SEVERE NIGHTTIME LIQUID	12 OZ	\$11
	001	100192	HOMEOPATHIC	12 02	φΠ
	C70	688783	COLD REMEDY SUGAR FREE CHEWABLE TABLETS, CHERRY	25 CT	\$10
	C70	465804	COLD REMEDY SUGAR FREE CHEWABLE TABLETS, CITRUS	25 CT	\$10 \$10
	CIT	403004	LIP CARE	23.01	φīΟ
	C76	337401	COLD SORE TREATMENT	0.07 OZ	\$18
	010	001401	NASAL/ SINUS	0.01 02	ψισ
	C86	938777	SINUS AND SEVERE CONGESTION RELIEF CAPLETS	20 CT	\$12
	C87	408566	SINUS PAIN AND CONGESTION RELIEF CAPLETS	24 CT	\$6
	C88	343398	SINUS PE PRESSURE AND PAIN RELIEF CAPLETS	24 CT	\$8
	000	040000	SORE THROAT	2401	ψΟ
	C94	316620	SORE THROAT SPRAY	6 OZ	\$5
	001	010020	ANTACIDS	0.05	ψU
I.	D52	230995	ANTACID ULTRA STRENGTH CHEWABLE TABLETS	72 CT	\$6
5	D53	860849	HEARTBURN RELIEF CHEWABLE TABLETS	100 CT	\$9
4	D54	164422	HEARTBURN RELIEF LIQUID MINT	12 OZ	\$9
Ш	004	TOTTLL	ANTI-GAS MEDICATIONS		ψυ
Ξ.	D57	883928	GAS RELIEF EXTRA STRENGTH CHEWABLE TABLETS CHERRY	48 CT	\$12
Ψ.	D58	232981	GAS RELIEF EXTRA STRENGTH CHEWABLE TABLETS PEPPERMINT CRÈME	18 CT	\$6
	D50 D59	206805	GAS RELIEF EXTRA STRENGTH SOFTGELS	30 CT	\$5
	D60	690035	GAS RELIEF ULTRA STRENGTH SOFTGELS	20 CT	\$3 \$4
DIGESTIVE HEALTH	000	030033	CHILDREN'S DIGESTIVE HEALTH	2001	Ψ Ϥ
5	D62	878852	CHILDREN'S DIGESTIVE HEALTH CHILDREN'S ANTACID CHEWABLE TABLETS	24 CT	\$7
	002	010032	DIARRHEA	2401	ΨI
	D63	690041	ANTI-DIARRHEAL 2MG SOFTGELS	24 CT	\$8
	005	030041		2401	ψΟ

CODE	SKU	PRODUCT	SIZE	PRICE
D64	888495	ANTI-DIARRHEAL ORAL SOLUTION MINT	4 OZ	\$6
D65	672550	ANTI-DIARRHEAL 2MG CAPLETS	12 CT	\$5
D66	232907	ANTI-DIARRHEAL 2MG CAPLETS	24 CT	\$8
		ENZYMES & SUPPLEMENTS		
D68	878020	BEANAID CAPSULES	30 CT	\$6
D69	267635	DAIRY RELIEF CAPLETS	60 CT	\$14
D70	690659	DAIRY RELIEF CHEWABLE TABLETS	60 CT	\$14
D71	372214	DAIRY RELIEF SOFTGELS	32 CT	\$9
		FIBER SUPPLEMENTS		
D81	567388	GREAT SHAPE FIBER POWDER	17.6 OZ	\$23
		H2 BLOCKERS		
D84	422050	ACID CONTROLLER MAXIMUM STRENGTH TABLETS	100 CT	\$27
D85	398671	ACID CONTROLLER MAXIMUM STRENGTH TABLETS	25 CT	\$10
D86	398672	ACID CONTROLLER MAXIMUM STRENGTH TABLETS	50 CT	\$17
D87	690256	ACID CONTROLLER TABLETS	30 CT	\$7
D88	116960	ACID CONTROLLER TABLETS	90 CT	\$19
D89	471127	HEARTBURN RELIEF TABLETS	60 CT	\$19
		HEMORRHOID TREATMENT		
D90	317686	HEMORRHOIDAL COOLING GEL	0.9 OZ	\$7
D91	452277	HEMORRHOIDAL CREAM	1.8 OZ	\$11
D92	689613	HEMORRHOIDAL CREAM	1 OZ	\$7
D93	401472	HEMORRHOIDAL MEDICATED WIPES	48 CT	\$6
D94	913037	HEMORRHOIDAL MEDICATED WIPES	96 CT	\$11
D95	457931	HEMORRHOIDAL OINTMENT	1 OZ	\$7
D96	144212	HEMORRHOIDAL OINTMENT	2 OZ	\$10
D97	961468	HEMORRHOIDAL SUPPOSITORIES	12 CT	\$8
		LAXATIVES		
D98	480996	BISACODYL LAXATIVE 10MG SUPPOSITORIES	4 CT	\$6
D99	166371	BISACODYL LAXATIVE 10MG SUPPOSITORIES	8 CT	\$12
D100	317857	BISACODYL LAXATIVE 5MG TABLETS	10 CT	\$3
D101	348639	BISACODYL LAXATIVE 5MG TABLETS	25 CT	\$4
D102	166363	BISACODYL LAXATIVE 5MG TABLETS	50 CT	\$10
D104	108530	GLYCERIN SUPPOSITORIES	25 CT	\$4
D105	707940	LAXATIVE 25MG TABLETS	24 CT	\$6
D106	789407	MAGNESIUM CITRATE LAXATIVE LIQUID GRAPE	10 OZ	\$4
D107	494222	MILK OF MAGNESIA	12 OZ	\$7
D109	713635	PURELAX POWDER	4.1 OZ	\$9
D110	713639	PURELAX POWDER	8.3 OZ	\$13
D112	707942	SENNA 8.6MG TABLETS	50 CT	\$12
D114	488021	STOOL SOFTENER 100MG CAPSULES	30 CT	\$8
D115	310425	STOOL SOFTENER 100MG SOFTGELS	100 CT	\$12
D116	317683	STOOL SOFTENER 100MG SOFTGELS	25 CT	\$7
D117	689614	STOOL SOFTENER 100MG SOFTGELS	30 CT	\$4
D118	707930	STOOL SOFTENER 50MG TABLETS	100 CT	\$12
D119	918984	WOMEN'S BISACODYL 5MG TABLETS	25 CT	\$5
		MOTION SICKNESS		
D120	139139	MOTION SICKNESS RELIEF TABLETS	12 CT	\$5
D121	452260	MOTION SICKNESS RELIEF TABLETS	16 CT	\$8
				CVS [°] 13

DIGESTIVE HEALTH

CVS° 13

	CODE	SKU	PRODUCT	SIZE	PRICE
ALTH	D122	690044	MOTION SICKNESS RELIEF TABLETS LESS DROWSY FORMULA	16 CT	\$8
	D123	366919	NAUSEA RELIEF CHEWABLE TABLETS	42 CT	\$9
			MULTI-SYMPTOM		
Ĥ	D125	689598	BISMUTH CAPLETS	24 CT	\$5
	D126	703368	BISMUTH CHEWABLE TABLETS CHERRY	30 CT	\$5
2	D127	195560	BISMUTH LIQUID	8 OZ	\$5
			PROTON PUMP INHIBITORS		
С Ш	D133	272739	ESOMEPRAZOLE MAGNESIUM 20MG CAPSULES	14 CT	\$10
5	D135	481021	ESOMEPRAZOLE MAGNESIUM 20MG TABLETS	14 CT	\$10
	D136	272733	ESOMEPRAZOLE MAGNESIUM 20MG TABLETS	28 CT	\$18
	D137	883055	LANSOPRAZOLE 15MG CAPSULES	14 CT	\$10
	D138	883053	LANSOPRAZOLE 15MG CAPSULES	28 CT	\$18
	D139	883051	LANSOPRAZOLE 15MG CAPSULES	42 CT	\$24
	D141	488025	OMEPRAZOLE 20MG CAPSULES	14 CT	\$11
	D142	488027	OMEPRAZOLE 20MG CAPSULES	28 CT	\$19
	D143	451300	OMEPRAZOLE 20MG TABLETS	14 CT	\$11
	D144	451305	OMEPRAZOLE 20MG TABLETS 3 PACK	14 CT	\$24
	D145	352716	OMEPRAZOLE AND SODIUM BICARBONATE CAPSULES	14 CT	\$10
Ζ			BRACE		
PAIN	E1	259256	ANKLE STABILIZING SUPPORT	1 CT	\$23
	E2	462609	ANKLE SUPPORT	1 CT	\$20
	E3	151571	ANKLE SUPPORT SLEEVE L	1 CT	\$12
	E4	151555	ANKLE SUPPORT SLEEVE M	1 CT	\$12
ERNAL	E5	151480	ANKLE SUPPORT SLEEVE S	1 CT	\$12
	E15	482566	ELBOW SUPPORT L	1 CT	\$20
	E16	144056	HAND/WRIST COMPRESSION GLOVE L/XL	1 CT	\$15
X	E17	144057	HAND/WRIST COMPRESSION GLOVE S/M	1 CT	\$15
	E18	482560	KNEE COMPRESSION SUPPORT L	1 CT	\$30
	E19	482559	KNEE COMPRESSION SUPPORT M	1 CT	\$30
	E20	342807	KNEE DUAL SUPPORT STRAP ADJUSTABLE	1 CT	\$29
	E21	482557	KNEE HINGED BRACE ONE SIZE	1 CT	\$40
	E22	152116	KNEE SUPPORT SLEEVE L	1 CT	\$14
	E23	151894	KNEE SUPPORT SLEEVE M	1 CT	\$14
	E24	472994	KNEE SUPPORT SLEEVE S	1 CT	\$14
	E25	482556	KNEE SUPPORT SLEEVE XL	1 CT	\$14
	E26	482568	LEFT WRIST BRACE STABILIZING COMPRESSION L/XL	1 CT	\$25
	E27	482567	LEFT WRIST BRACE STABILIZING COMPRESSION S/M	1 CT	\$25
	E28	422292	NIGHT SUPPORT WRIST BRACE ONE SIZE	1 CT	\$29
	E30	482571	RIGHT WRIST BRACE STABILIZING COMPRESSION L/XL	1 CT	\$25
	E31	482569	RIGHT WRIST BRACE STABILIZING COMPRESSION S/M	1 CT	\$25
	E32	835808	WRIST BRACE STABILIZING COMPRESSION ONE SIZE	1 CT	\$25
	E33	963366	WRIST COMPRESSION SUPPORT	1 CT	\$10
	E34	138214	WRIST STABILIZER L/XL	1 CT	\$29
	E35	138206	WRIST STABILIZER S/M	1 CT	\$29
	E36	462605	WRIST SUPPORT DELUXE COMPRESSION ONE SIZE	1 CT	\$10
	E37	902106	WRIST SUPPORT STRAP	1 CT	\$9

CODE	SKU	PRODUCT TAPE	SIZE	PRICE	Π
E60	729759	ELASTIC BANDAGE 6IN	1 CT	\$8	EXTERNAL
200	TEOTOO	TOPICAL ANALGESIC	101	ψU	<u>п</u>
E63	459362	ARTHRITIS PAIN RELIEF CREAM	4 OZ	\$24	
E67	695905	COLD AND HOT CREAM	3 OZ	\$6	
E73	977934	LIDOCAINE CREAM	2.7 OZ	\$7	F
E74	197229	LIDOCAINE PATCHES	5 CT	\$10	U
E75	371271	LIDOCAINE PATCHES	6 CT	\$12	PAIN
E76	196728	LIDOCAINE PLUS ROLL-ON	3 OZ	\$11	Ζ
E77	256563	LIDOCAINE ROLL-ON	2.5 OZ	\$8	
E78	328522	LIDOCAINE ROLL ON WITH MENTHOL	2.5 OZ	\$8	
E79	444770	MEDICATED HEAT PATCH	1 CT	\$2	
E80	320989	MUSCLE RUB CREAM	2 OZ	\$5	
E81	200964	MUSCLE RUB CREAM	3 OZ	\$7	
		EAR CARE			m
E100	941579	EARWAX CARE KIT	1 CT	\$9	
E101	110973	EARWAX REMOVAL DROPS	0.5 OZ	\$5	YE
		EYE CARE			\mathbf{O}
E106	797076	ADVANCED EYE DROPS	0.5 OZ	\$6	CARE
E107	209928	ALLERGY RELIEF EYE DROPS	0.5 OZ	\$7	
E108	208334	ALLERGY RELIEF EYE DROPS	0.5 OZ	\$7	
E110	857281	CONTACT LENS CASES	2 CT	\$4	
E114	251591	EYE PATCH	1 CT	\$6	EAR
E115	251599	EYEGLASS LENS CLEANER	4 OZ	\$4	\sim
E117	482149	EYELID CLEANSING WIPES	30 CT	\$19	CA
E119	502700	LUBRICANT EYE OINTMENT	0.12 OZ	\$10	RE
E122	219204	REDNESS RELIEF EYE DROPS	0.5 OZ	\$5	Π
		SOFT LENS CARE			
E127	284000	CONTACT LENS REWETTING DROPS	0.5 OZ	\$6	
E128	695755	CONTACT LENS SOLUTION	24 OZ	\$14	
E129	695753	CONTACT LENS SOLUTION	4 OZ	\$5	
		FERTILITY/ OVULATION			
F50	461007	OVULATION TEST STRIPS	20 CT	\$26	FEMININE
		FULL SIZE PADS			\leq
F53	927025	MAXI PADS LONG SUPER	42 CT	\$4	Z
F54	692443	MAXI PADS REGULAR	48 CT	\$4	
F55	127200	MAXI PADS WITH WINGS LONG SUPER	32 CT	\$4	
F56	842800	MAXI PADS WITH WINGS OVERNIGHT	36 CT	\$6	
F58	872912	ULTRA THIN PADS LONG SUPER	40 CT	\$4	CARE
F59	836891	ULTRA THIN PADS WITH WINGS REGULAR	36 CT	\$4	J
		INTIMATE CLEANSING			ш
F62	318718	ITCH RELIEF VAGINAL CREME	1 OZ	\$6	
		MEDICATION			
F66	740732	MENSTRUAL PMS RELIEF	32 CT	\$7	
F68	738694	URINARY PAIN RELIEF	12 CT	\$5	

CVS[°] 15

	CODE	SKU	PRODUCT	SIZE	PRICE
CAR	F69	234554	URINARY PAIN RELIEF TABLETS	30 CT	\$8
	F70 ►	870916	UTI TEST STRIPS	3 CT	\$9
			PREGNANCY TEST KITS		
<u> </u>	F71	326808	PREGNANCY TEST	1 CT	\$6
FEMININE			TAMPONS		
2	F76	722537	MENSTRUAL CUP SIZE A	1 CT	\$22
Σ	F77	634864	MENSTRUAL CUP SIZE B	1 CT	\$22
Π	F78	416639	TAMPONS MULTIPACK	34 CT	\$6
			VAF		
	F79	142811	CLOTRIMAZOLE 3 DAY VAGINAL CREAM	1 CT	\$17
	F80	721062	MICONAZOLE 1 DAY VAGINAL INSERT AND CREAM	1 CT	\$18
	F81	333336	MICONAZOLE 7 DAY VAGINAL CREAM	1 CT	\$11
			ACCESSORIES		
AID	F100	455049	ARM SLING	1 CT	\$17
	F101	337274	FINGER INJURY KIT	1 CT	\$6
່	F102	405572	FIRST AID KIT	1 CT	\$7
FIRST	F103	310272	VELCRO FINGER SPLINT	2 CT	\$6
н.			ADHESIVE BANDAGES		
	F104	257974	ADVANCED HEALING HYDROCOLLOID BANDAGES	8 CT	\$6
	F105	241483	ANTIBACTERIAL ASSORTED BANDAGES	120 CT	\$12
	F106	875957	ANTIBACTERIAL BANDAGES HEAVY DUTY FABRIC	20 CT	\$4
	F107	951341	ANTIBACTERIAL BANDAGES HEAVY DUTY FABRIC	60 CT	\$8
	F108	488598	ASSORTED BANDAGES VALUE PACK	200 CT	\$11
	F109	259370	BUTTERFLY CLOSURES	12 CT	\$3
	F110	383505	CLEAR BANDAGES	45 CT	\$4
	F111	951344	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	100 CT	\$9
	F112	875952	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	20 CT	\$3
	F113	875951	FLEXIBLE FABRIC ANTIBACTERIAL BANDAGES	30 CT	\$3
	F114	482019	HEAVY DUTY WATERPROOF BANDAGES	10 CT	\$4
	F115	336846	LIQUID BANDAGE	0.3 OZ	\$6
	F116	717967	SENSITIVE SKIN ADHESIVE BANDAGES	20 CT	\$5
	F117	702514	SHEER BANDAGES ASSORTED	80 CT	\$4
	F118	259372	WATERPROOF FINGER BANDAGES	20 CT	\$4
	F119	894077	WATERPROOF TRANSPARENT DRESSINGS	8 CT	\$7
			IODINE		
	F120	602441	IODINE	1 OZ	\$5
			TREATMENTS		
	F123	617928	ANTIBIOTIC PAIN & SCAR OINTMENT	1 OZ	\$11
	F125	219634	BACITRACIN OINTMENT	1 OZ	\$7
	F126	109405	CALAMINE PLUS LOTION	6 OZ	\$7
	F127	955322	CALAMINE PLUS SPRAY	4.1 OZ	\$9
	F129	482649	EPSOM SALT	22 OZ	\$5
	F131	832864	FREEZE WART REMOVER	2.7 OZ	\$17
	F132	373019	HYDROCORTISONE 1% CREAM	1 OZ	\$4

CODE	SKU	PRODUCT	SIZE	PRICE	5.7
F133	690242	HYDROCORTISONE 1% INTENSIVE HEALING CREAM	1 OZ	\$5	FIRST
F134	373092	HYDROCORTISONE 1% OINTMENT	1 OZ	\$5	ິທ
F135	550749	ITCH RELIEF CREAM	1 OZ	\$5	_
F136	334700	JOCK ITCH RELIEF CREAM	0.5 OZ	\$10	I ≥
F137	311533	MERTHIOLATE	2 OZ	\$5	
F139	444797	RUBBING ALCOHOL WIPES	40 CT	\$6	
F140	322430	TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	0.5 OZ	\$6	
F141	702498	TRIPLE ANTIBIOTIC AND PAIN RELIEF OINTMENT	1 OZ	\$9	
F142	219626	TRIPLE ANTIBIOTIC OINTMENT	1 OZ	\$8	
F143	618348	TRIPLE ANTIBIOTIC PAIN & SCAR OINTMENT	0.5 OZ	\$7	
F144	351170	WART REMOVAL	0.5 OZ	\$9	
F145	482021	WART REMOVER CLEAR STRIPS	14 CT	\$8	
F147	219642	ZINC OXIDE OINTMENT	1 OZ	\$4	
		WOUND CARE			
F148	830970	CLOTH TAPE 1IN X 10YD	2 CT	\$6	
F150	893119	GAUZE PADS 2X2 STERILE	25 CT	\$4	
F151	935683	GAUZE PADS 2X3 NON-STICK	25 CT	\$6	
F152	893120	GAUZE PADS 3X3 STERILE	25 CT	\$5	
F153	893125	GAUZE PADS 3X4 NON-STICK	10 CT	\$5	
F154	893121	GAUZE PADS 4X4 STERILE	25 CT	\$7	
F155	894104	GAUZE ROLL 4IN X 2YDS	1 CT	\$4	
F157	330703	LIDOCAINE BURN RELIEF GEL	8 OZ	\$7	
F158	991269	NITRILE EXAM GLOVES LARGE	50 CT	\$15	
F159	991272	NITRILE EXAM GLOVES ONE SIZE FITS MOST	120 CT	\$30	
F160	336795	NON-IRRITATING PAPER TAPE FOR SENSITIVE SKIN	1 CT	\$4	
F161	615637	PAIN-FREE 1IN WRAP	2 CT	\$5	
F162	210000	PAIN-FREE 2IN WRAP	1 CT	\$6	
F164	489905	SURGICAL FACE MASKS	25 CT	\$14	
F165	360094	SURGICAL FACE MASKS SMALL	20 CT	\$11	
F166	964606	WATERPROOF ADHESIVE TAPE 1/2IN X 5YD	1 CT	\$2	
F167	270351	WATERPROOF TRANSPARENT DRESSINGS ASSORTED	10 CT	\$9	
F168	270304	WATERPROOF TRANSPARENT DRESSINGS LARGE	4 CT	\$14	
F169	998839	WOUND CARE KIT SMALL/MEDIUM 30 PIECES	1 CT	\$15	
F170	209024	WOUND WASH	6 OZ	\$5	
		BLOOD PRESSURE			T
H102 ►■	800232	BLOOD PRESSURE MONITOR MANUAL UPPER ARM	1 CT	\$19	I O
H103 ►■	708884	BLOOD PRESSURE MONITOR SERIES 100 AUTO UPPER ARM	1 CT	\$45	Ž
H104 ►■	800231	BLOOD PRESSURE MONITOR SERIES 400 AUTO UPPER ARM	1 CT	\$63	ME
H105 ►■	800824	BLOOD PRESSURE MONITOR SERIES 400 AUTO WRIST	1 CT	\$58	
H106 ►■	800228	BLOOD PRESSURE MONITOR SERIES 600 AUTO WRIST	1 CT	\$72	
H107 ▶■	800229	BLOOD PRESSURE MONITOR SERIES 800 AUTO UPPER ARM	1 CT	\$89	6
H110 ►■	800230	PREMIUM BLOOD PRESSURE MONITOR UPPER ARM	1 CT	\$69	Z
H111 =	420527	TALKING BLOOD PRESSURE MONITOR AUTO UPPER ARM	1 CT	\$75	DIAGNOS
		CARE AND ACCESSORIES			S S
H112	130344	ALCOHOL PREP PADS	100 CT	\$3	
H116 ►■	814854	PULSE OXIMETER	1 CT	\$49	TICS
H117	882127	SHARPS CONTAINER	1 CT	\$14	

▶ Dual-purpose item

♦ CVS° 17

S	CODE	SKU	PRODUCT	SIZE	PRICE
Ŭ			GLUCOSE TABLETS		
H	H120	149650	GLUCOSE TABLETS ORANGE	10 CT	\$2
SO	H121	149647	GLUCOSE TABLETS ORANGE	50 CT	\$6
DIAGNOSTIC	H122	149616	GLUCOSE TABLETS RASPBERRY	50 CT	\$6
5			GLUCOSE TESTING		
	H123 ►	306412	KETONE TEST STRIPS	50 CT	\$11
	H124	732550	LANCETS MICRO-THIN 33 GAUGE	100 CT	\$7
Σ	H125 🕨	149668	LANCETS THIN 28 GAUGE	100 CT	\$7
HOME	H126	235157	LANCETS ULTRA-THIN 30 GAUGE	100 CT	\$7
Ξ.	H127	343477	LANCING DEVICE	1 CT	\$9
-	•		LOZENGE		
Z	N1	398300	NICOTINE LOZENGES 2MG SUGAR FREE CITRUS	20 CT	\$12
EMEN	N2	971448	NICOTINE LOZENGES 2MG SUGAR FREE MINT	20 CT	\$12
2	N3	331733	NICOTINE LOZENGES 2MG SUGAR FREE MINT	48 CT	\$27
Ö	N4	398338	NICOTINE LOZENGES 4MG SUGAR FREE CITRUS	20 CT	\$12
ACI	N5	971444	NICOTINE LOZENGES 4MG SUGAR FREE MINT	20 CT	\$12
	N6	331727	NICOTINE LOZENGES 4MG SUGAR FREE MINT	48 CT	\$27
REP			NICOTINE GUM		
2	N7	968554	NICOTINE GUM 2MG SUGAR FREE ASSORTED FRUIT	20 CT	\$12
	N8	972924	NICOTINE GUM 2MG SUGAR FREE MINT	10 CT	\$6
TINE	N9	720014	NICOTINE GUM 2MG SUGAR FREE ORIGINAL FLAVOR	20 CT	\$12
	N10	968555	NICOTINE GUM 4MG SUGAR FREE ASSORTED FRUIT	20 CT	\$12
O OO	N11	972925	NICOTINE GUM 4MG SUGAR FREE MINT	10 CT	\$6
2	N12	979096	NICOTINE GUM 4MG SUGAR FREE MINT	20 CT	\$12
Ž	N13	720035	NICOTINE GUM 4MG SUGAR FREE ORIGINAL FLAVOR	20 CT	\$12
			NICOTINE PATCHES		
	N14	173013	NICOTINE TRANSDERMAL 14MG PATCH STEP 2	14 CT	\$39
	N15	133177	NICOTINE TRANSDERMAL 21MG PATCH STEP 1	14 CT	\$39
	N16	133190	NICOTINE TRANSDERMAL 21MG PATCH STEP 1	7 CT	\$24
	N17	338618	NICOTINE TRANSDERMAL 7MG PATCH STEP 3	14 CT	\$39
ORAL HYGIENE			DENTURE		
A	08	230196	DENTURE ADHESIVE CREAM	2.4 OZ	\$5
Ч С С С С С С С	09	213330	DENTURE CLEANSER EFFERVESCENT TABLETS	40 CT	\$3
I	010	122340	DENTURE CLEANSER EFFERVESCENT TABLETS MINT	84 CT	\$7
S			ACETAMINOPHEN		
<u> </u>	P1	301424	ACETAMINOPHEN 325MG TABLETS	100 CT	\$8
	P3	371914	ACETAMINOPHEN 500MG CAPLETS	100 CT	\$8
ш	P4	686584	ACETAMINOPHEN 500MG CAPLETS	24 CT	\$5
	P5	317581	ACETAMINOPHEN 500MG GELCAPS	100 CT	\$9
RELIEVERS	P6	317583	ACETAMINOPHEN 500MG GELCAPS	50 CT	\$7
	P7	695051	ACETAMINOPHEN 500MG LIQUID CHERRY	8 OZ	\$8
PAIN	P8	132704	ACETAMINOPHEN 500MG TABLETS	100 CT	\$9
X	P9	193588	ARTHRITIS PAIN RELIEF 650MG CAPLETS	100 CT	\$9
	P10	199239	ARTHRITIS PAIN RELIEF 650MG CAPLETS	24 CT	\$6
			ASPIRIN		
	P22	152314	ASPIRIN 325MG TABLETS	100 CT	\$5
	P25	109017	HEADACHE RELIEF CAPLETS	100 CT	\$10



CODE	SKU	PRODUCT	SIZE	PRICE	
P26	695041	HEADACHE RELIEF GELTABS	80 CT	\$10	
P27	695036	MIGRAINE RELIEF CAPLETS	100 CT	\$10	
P28	185226	MIGRAINE RELIEF CAPLETS	24 CT	\$5	
		CHILD'S ANALGESICS			
P30	291741	CHILDREN'S ACETAMINOPHEN 160MG CHEWABLE TABLETS GRAPE	24 CT	\$6	
P31	521351	CHILDREN'S ACETAMINOPHEN 160MG LIQUID BUBBLEGUM	4 OZ	\$6	
P32	207688	CHILDREN'S ACETAMINOPHEN 160MG LIQUID CHERRY	4 OZ	\$6	
P33	261925	CHILDREN'S IBUPROFEN 100MG LIQUID BERRY	4 OZ	\$6	
P34	191238	CHILDREN'S IBUPROFEN 100MG LIQUID BUBBLEGUM	4 OZ	\$6	
P35	196330	CHILDREN'S IBUPROFEN 100MG LIQUID GRAPE	4 OZ	\$6	
		HEART HEALTH			
P38	547802	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	36 CT	\$2	
P39	126148	ASPIRIN 81MG CHEWABLE TABLETS ORANGE	108 CT	\$8	
P43	419423	ASPIRIN 81MG TABLETS	32 CT	\$3	
		IBUPROFEN			
P47	144778	IBUPROFEN 200MG CAPLETS	100 CT	\$9	
P48	374714	IBUPROFEN 200MG MINI SOFTGELS	80 CT	\$9	
P49	306397	IBUPROFEN 200MG SOFTGELS	80 CT	\$9	
P54	371948	IBUPROFEN 200MG TABLETS	50 CT	\$4	
P55	678107	IBUPROFEN MIGRAINE 200MG SOFTGELS	20 CT	\$4	
		NAPROXEN			
P59	263652	NAPROXEN SODIUM 220MG CAPLETS	90 CT	\$9	
P61	299470	NAPROXEN SODIUM 220MG TABLETS	24 CT	\$4	
P62	299472	NAPROXEN SODIUM 220MG TABLETS	50 CT	\$7	
P63	340744	NAPROXEN SODIUM 220MG TABLETS BACK AND MUSCLE PAIN	24 CT	\$4	
		PAIN RELIEVER GEL			
P64	441099	PAIN RELIEVER GEL	3.5 OZ	\$15	
		PMS			
P66	456231	MENSTRUAL PAIN RELIEF	24 CT	\$6	
		SLEEP AIDS			
P67	245414	ACETAMINOPHEN PM 500MG CAPLETS	24 CT	\$5	
P68	124886	ACETAMINOPHEN PM 500MG CAPLETS	100 CT	\$10	
P69	475817	IBUPROFEN PM 200MG CAPLETS	20 CT	\$5	
P79	374425	NAPROXEN SODIUM PM CAPLETS	20 CT	\$6	
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IMPORTANT: Item list is subject to change. In the event an item is out of stock, an item of similar or greater value will be substituted in your order. If an item is recalled by the manufacturer for any reason, it will be removed from the product offering immediately.



PAIN RELIEVERS

Frequently asked questions:

Where can I find my member ID number?

It can be found on the front of your health plan ID card or on your digital ID card. Refer to page 8 for additional instructions on how to locate it.

What is the Over-the-Counter (OTC) benefit?

The benefit lets you get over-the-counter items by going to any allowed stores. You can also order by phone at **1-888-628-2770 (TTY: 711)** Monday to Friday, from 9 AM to 8 PM local time or online at **https://www.cvs.com/otchs/myotc**. You order from a list of approved items, and it will be sent to your address.

How much is my OTC benefit?

The amount depends on your benefit plan. Check your plan documents or call OTC Health Solutions at **1-888-628-2770 (TTY: 711)**.

How often can I use my OTC benefit?

Your OTC benefit can be used once throughout the quarter if you order by phone or online. However, you can use your benefit unlimited times at any OTCHS-enabled CVS Pharmacy during the quarter. Quarterly benefit periods are distributed as follows:

- Quarter 1 (January, February and March)
- Quarter 2 (April, May and June)
- Quarter 3 (July, August and September)
- Quarter 4 (October, November and December)

Note: Online or telephonic orders are limited to one per quarter.

Can I carry over unused allowance amount to the next period?

Any unused portion of the quarterly benefit may be used during the quarter; however, if the unused portion is not used during that quarter, it will expire.

Can I order more than my benefit amount?

You can't order more than your benefit amount online or by phone. However, you may go over your benefit amount at any allowed CVS Pharmacy[®] store and pay the difference out of pocket.

Are all items available at the stores?

Not all eligible items are available in stores. Items marked with a "#" in the catalog can only be ordered over the phone or online.

Is there a limit on the number of items I can order?

There is no limit on the number of items you may order. You can order up to nine of the same item, per quarter. There are some items that have special limits. These are marked with a " \star " or " \blacksquare " in the catalog.

How long will it take to receive my order?

Most orders will arrive in less than 7 business days. It may take longer during peak volume periods as well as for orders that have hazardous items. If you have not received your order within 14 days please call OTC Health Solutions at **1-888-628-2770** (**TTY**: **711**) Monday to Friday, from 9 AM to 8 PM local time.

Can I cancel my order once it has been placed?

Orders can only be cancelled within 30 minutes after being placed. To cancel an order, you can use the automated IVR system or talk to an agent.



How do I confirm my order was placed?

Once the order is placed, you will receive an order number. Access to order history is also available in the portal/app. Always keep your order number.

Can I track my order?

You can use our automated IVR system to track an order. Simply advise an agent when placing your order by calling **1-888-628-2770** (**TTY: 711**). If your phone number or email was added to your account, you will also receive email/text updates. You can also view tracking information through our OTCHS portal/ app.

How can I receive another copy of this catalog?

You will get a digital copy of the catalog when you receive status updates through email or text. You can also order a copy using our automated IVR system, talking to an agent, or by printing one from the plan web page. A digital copy will also be available in the support section of the portal/ app.

Where can I get additional information about the products?

In this catalog you will find SKU numbers that can be used at <u>https://www.cvs.com</u> to look up the images and item details.

How will the items be shipped?

Items are shipped via UPS to your home at no cost to you.

Can I return items and receive cash as reimbursement?

No, you receive an allowance from your health plan to spend on eligible OTC items, there are no cash reimbursements allowed through program.

What is the IVR used for?

You can always use our automated IVR system 24/7 to:

- Place an order
- Track an order
- Cancel an order
- Hear benefit information
- Order a catalog

Additional notes:

- To order certain vitamins, it is advised that you talk to your doctor before you place an order. These are called "dual-purpose items" which are marked with a "▶".
- Items in this catalog are for personal use and can only be ordered for the member.

If you have not received your items within 14 days after ordering, please call: 1-888-628-2770 (TTY: 711), Monday to Friday, 9 AM to 8 PM local time.









Shop our CVS® Brands for trusted quality

Deciding how you'll use your OTC benefits? Choose quality products from the heart.

Product promise

We require all of our products to be safe and effective. That's why we put them to the test with an average of 350 quality tests a day.

Factory pledge

We hold our factories to a high standard. We work with them to make sure they follow good manufacturing practices. And we make sure that they follow ethical sourcing practices.

Beyond the basics

Our standards are anything but standard. That's why our vitamins are Tested to be Trusted[®].* And why we restrict chemicals of concern from our beauty products.

Customer focus

Your feedback helps us make our products better. That's why we closely monitor ratings and reviews. And we take notes on in-store shoppers' experiences so we can answer their needs.

For Tested to be Trusted[®]: Product samples are tested by an independent third party. Tests are performed on a single lot. Exclusions apply. For details, please visit CVS.com/Trusted.





